



Supplier Evaluation Criteria

As the performance of our suppliers/partners is fundamental to our success, we hereby inform you that Bridgepoint evaluates its suppliers based on the following criteria:

- Price/Discount
- Payment terms
- Response time (quote/proposal)
- Delivery time (with stock)
- Pre-sales service
- After-Sales Service

The average of the different requirements is calculated, leading to the decision to retain the supplier, according to the following criteria:

Not Satisfactory	0% – 49%
Satisfactory	50% - 69%
Good	70% - 100%

Approved suppliers are those with a rating of 50% or higher.

In the event of anomalies/deviations, complaints or non-conformities, Bridgepoint communicates appropriately in order to resolve them in a positive manner, with the expectation that appropriate actions will be implemented to address them.

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